

FOR IMMEDIATE RELEASE

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## Caldwell County, The City of Luling and The City of Lockhart Partner to Approve Emergency Air Medical Membership Agreement

*Agreement will provide air medical transport benefits for all residents of Caldwell County*

CALDWELL COUNTY, TX, 01 NOVEMBER 2022 – Caldwell County has approved a new emergency air medical transportation membership agreement with PHI Cares. The agreement will provide air medical transport benefits for all residents of Caldwell County when they are transported by a PHI Air Medical aircraft in the region. The new agreement began November 1<sup>st</sup>, 2022.

“The County’s participation in the PHI Air Medical Membership Program benefits every man, woman and child in the county,” said Caldwell County Judge Hoppy Haden. “We’re pleased to be able to work with PHI Health and offer this potentially lifesaving service that, in the event a Caldwell County resident needs to use it, will save them thousands of dollars.” “Medical access continues to be an ongoing struggle for rural communities throughout the nation, including ours,” said Lockhart Mayor Lew White. “Lockhart’s participation in PHI Air Medical’s Membership program helps change that by ensuring our citizens have access to critical medical services at a lower cost, whether they are at home or in neighboring communities.” C.J. Watts, Mayor of Luling, also expressed her comments. “The City of Luling is very pleased to be able to work with PHI Air Medical Membership Program to offer this service to the citizens of Luling. This is a very important benefit that could save lives and save money for all family members.”

The PHI Air Medical membership program, called PHI Cares, supports all the households and residents of Caldwell County, Texas. With the launch of this agreement, Caldwell County residents will not be required to pay any additional out-of-pocket expense for their emergency air medical transportation when a PHI Air Medical aircraft in the region transports them from Caldwell County or a surrounding county, including Bastrop, Gonzales, Guadalupe, Hays, Travis and Fayette counties.

Residents should **always call 911 first** when they have a medical emergency. The 911 dispatchers are well trained at assessing the medical needs of each caller and will determine if a ground or air ambulance is necessary. If a resident is transported by a PHI Air Medical Aircraft, they should notify the PHI Cares membership department at 1.888.I.Fly.PHI (1.888.435.9744) and provide them with the Caldwell County PHI Cares membership number, #61002, and their date of transport.

PHI Air Medical will be providing Caldwell County with membership cards which include a unique PHI Cares membership number. Residents may obtain their PHI Cares membership cards from the following locations after **November 21<sup>st</sup>, 2022**:

Lockhart City Hall  
308 W. San Antonio Street  
Lockhart, TX 78644

Dr. Eugene Clark Library  
217 S. Main Street  
Lockhart, TX 78644

Luling City Hall  
509 E. Crockett Street  
Luling, TX 78648

Caldwell County Courthouse  
110 S Main Street, Room 101  
Lockhart, TX 78644

If a Caldwell County resident or household dependent is transported by PHI Air Medical before they receive their membership card, please contact the PHI Cares membership office at 1.888.435.9744 to notify them of your transport.

The PHI Cares membership program is available at over 60 PHI Air Medical bases across the country. Caldwell County residents may upgrade their Caldwell County limited membership benefit coverage to nationwide coverage for only \$45.00 per year. To upgrade your household membership, please go to [www.PHICares.com](http://www.PHICares.com) and fill out an online application using the special discount code, **CALDWELLUPGRADE**. Caldwell County Residents may also email the PHI Cares Membership Department at [membership@PHIAirMedical.com](mailto:membership@PHIAirMedical.com) or call 1.888.435.9744 Monday through Friday, 8:00 am to 4:00 pm MST to request an upgrade form. Please reference the “Caldwell County” Membership program when calling or writing them.

Residents can visit the PHI company website at [www.PHIAirMedical.com](http://www.PHIAirMedical.com) to learn more about the company and [www.PHICares.com](http://www.PHICares.com) to learn more about their membership program.

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***About PHI Air Medical***

*PHI Air Medical is a leading air medical transport provider, operating over 80 air medical bases in the nation with eighteen of those bases in Texas. These bases provide outreach education to local communities and healthcare systems across the nation. Safely transporting more than 30,000 patients each year, each PHI Air Medical base maintains a crew of highly trained pilots, flight nurses and paramedics – prepared to respond to emergency medical transport requests.*